

Help Document: How to Access or Grant Access to Your Agents on the iryogrupos Platform

Starting October 20, 2025, the iryogrupos platform will be available to all agencies working with iryo.

From that date, any agency that has access to our B2B platform will also be able to view the “Groups” tab:



If an agency wishes to remove the access permission for any of its agents to the Groups section, it can do so.

Below are the steps required to access this platform.

Step 1. Go to <https://agencias.iryoy.eu/es/home> and log in with your username and password.



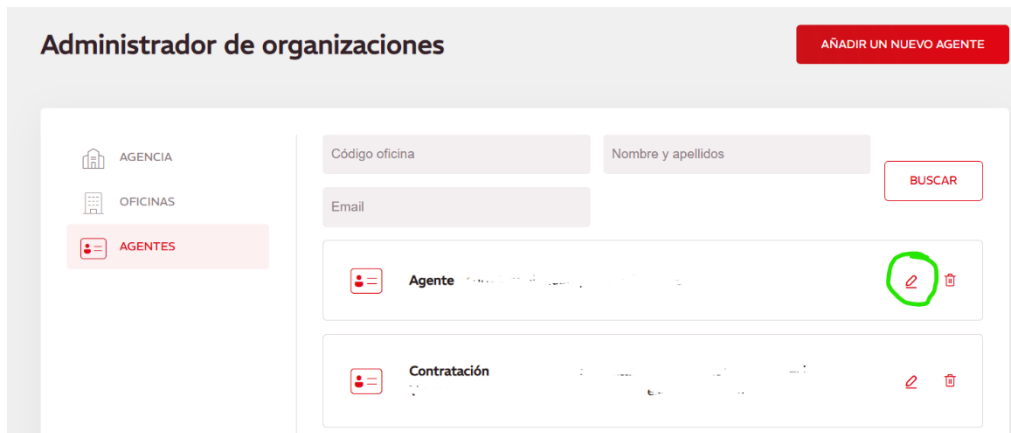
Step 2. Access the “Agency Administrator” section.



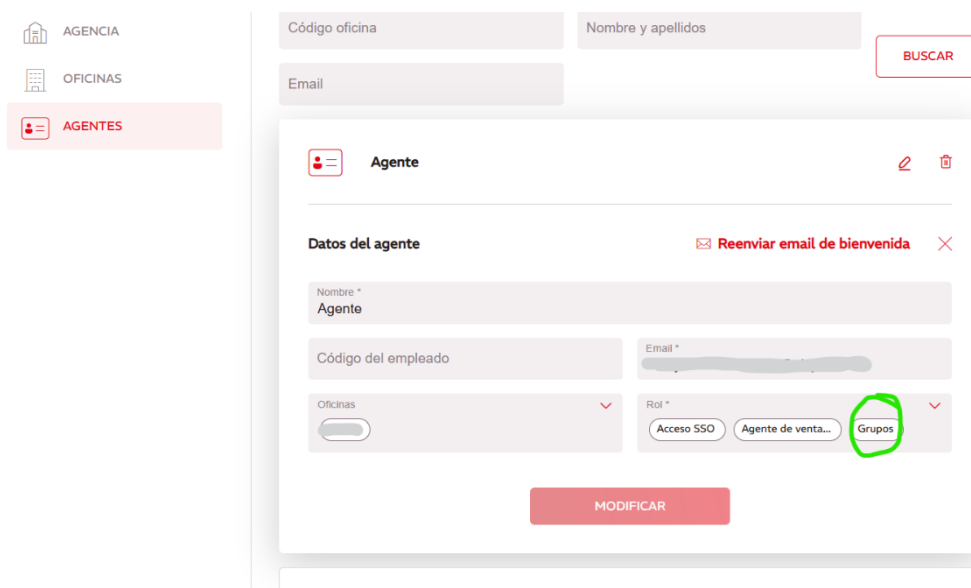
Step 3. Go to the “AGENTS” menu.



Step 4. From each agent's profile, you can edit the information and associated roles.



From here, you can select or deselect the “Groups” role for the chosen agent.



Once the update is saved, the agent should no longer have access to the iryogrupos tab on the home page (<https://agencias.iryoy.es/home>).

If the agent still sees the tab, it is recommended to log out and back in again and clear the browser cache (delete cookies and browsing history).

For any questions or if support is needed, please contact: grupos@iryoy.es